How to clear browser history and cache.

If you suspect that the SMS has not been updated or things appear not working correctly using the Explorer – please follow the below:

Internet explorer

• Click on the setting icon



- Under General
- Browsing history
- Click on Delete

Internet Options				?	×
General Security	Privacy Content	Connections	Programs	Advance	ed
Home page					_
To create home page tabs, type each address on its own line.					
http:/	/www.google.co.z	za/		\sim	
				~	
	Use current	Use default	Use n	ew tab	
Startup					-
🔾 Start with ta	bs from the last ses	sion			
Start with ho	me page				
Tabs					
Change how webpages are displayed in tabs. Tabs					
Browsing history				_	
Delete temporar	Delete temporary files, history, cookies, saved passwords, and web				
form information	1.				
Delete browsing history on exit					
		Delete	Set	tings	1
Appearance				-	_
Colors	Languages	Fonts	Acce	ssihility	1
00013	congooges	ronus	Acce	oolonicy	
	0	v	ncel	Apply	

• When Deleting Browser History, please make sure all boxes are ticked

Delete Browsing History	×
✓ Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.	
✓ Temporary Internet files and website files	
Copies of webpages, images, and media that are saved for faster viewing.	
Cookies and website data Files or databases stored on your computer by websites to save preferences or improve website performance.	
History List of websites you have visited.	
Download History List of files you have downloaded.	
Form data Saved information that you have typed into forms.	
Passwords Saved passwords that are automatically filled in when you sign in to a website you've previously visited.	
Tracking Protection, ActiveX Filtering and Do Not Track A list of websites excluded from filtering, data used by Tracking Protection to detect where sites might automatically be sharing detai about your visit, and exceptions to Do Not Track requests.	ls
About deleting browsing history Delete Cancel	1

• Once completed, you may close your Browser and open again.

FireFox

- Open Firefox
- Click on the settings icon



- Under Privacy & Security
- Cookies and site Data
- Clear Data

	• Your browser is being managed by your organization.	^C Find in Options
 ☆ General ☆ Home Q Search 	Send websites a "Do Not Track" signal that you don't want to be tracked Always Only when Firefox is set to block known trackers	
Privacy & Security	Cookies and Site Data Your stored cookies, site data, and cache are currently using 1,0 GB of dist space. Learn more Delete <u>c</u> ookies and site data when Firefox is closed	< Clear Data Manage Data Manage Permissions



- Open Edge Browser
- Click on the 3 dots



• Settings

New window	Ctrl+N	
New InPrivate window Ctrl+Shift+P		
Zoom — 10	00% + 2	
γ≜ Favorites	Ctrl+I	
\ \ ■ Reading list	Ctrl+M	
🕚 History	Ctrl+H	
ightarrow Downloads	Ctrl+J	
दी Extensions		
Show in toolbar	>	
읍 Print	Ctrl+P	
✓ Find on page	Ctrl+F	
A ⁱ⁾ Read aloud	Ctrl+Shift+G	
-⇔ Pin this page to the taskbar		
More tools	>	
🔅 Settings		
? Help and feedback	>	

- Privacy and Security
- Clear Browsing data

>		Privacy & security -¤
٢ <u></u>	General	
<mark>А</mark> С,	Privacy & security Passwords & autofill	Browsing data Some features might save data on your device or send it to Microsoft to improve your browsing experience
	Advanced	Learn more about Microsoft privacy Clear browsing data Includes cookies, history, passwords, and other data Choose what to clear Cookies
		Don't block cookies Media licenses Let sites save protected media licenses on my device On