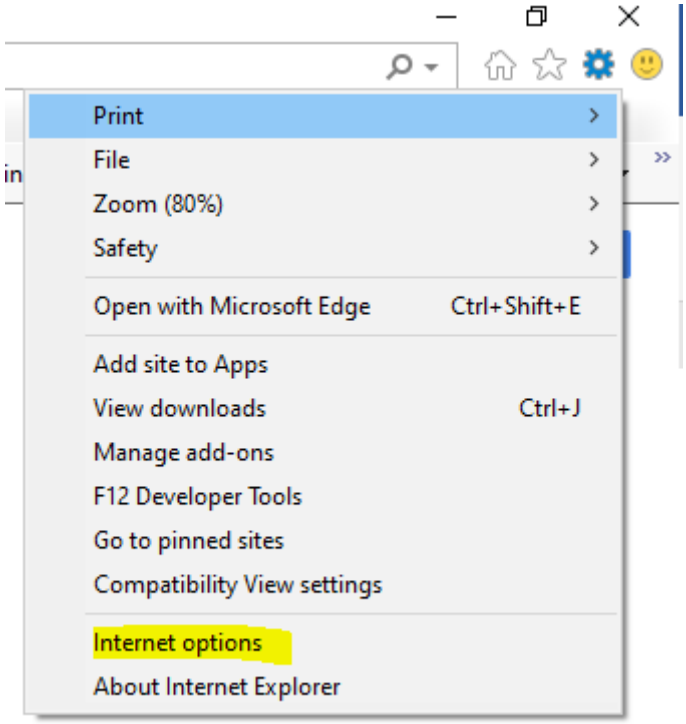
How to clear browser history and cache.

If you suspect that the SMS has not been updated or things appear not working correctly using the Explorer – please follow the below:

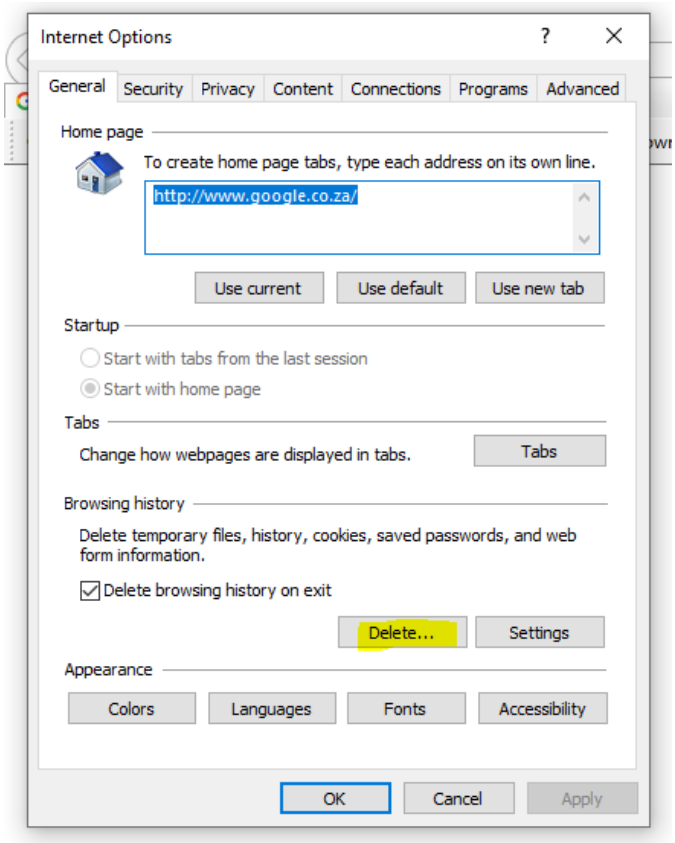
Internet explorer

- Click on the setting icon

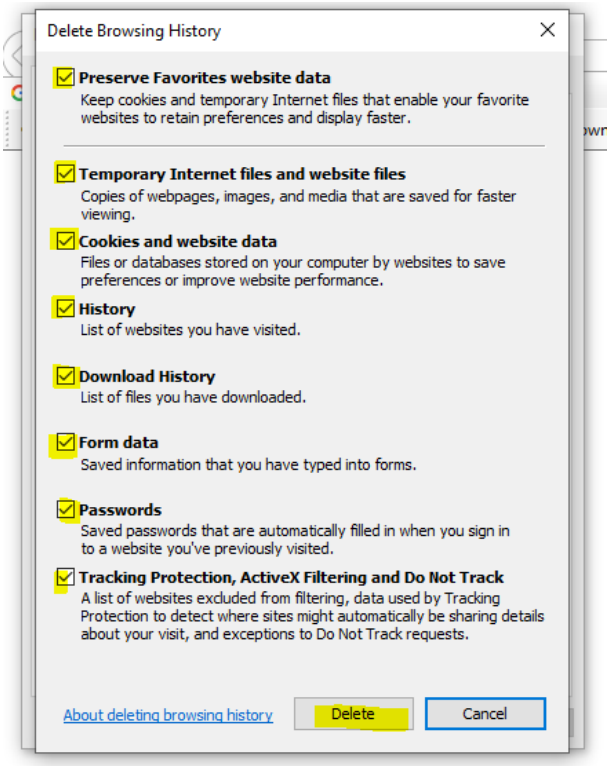
- Select internet options



- Under General
- Browsing history
- Click on Delete



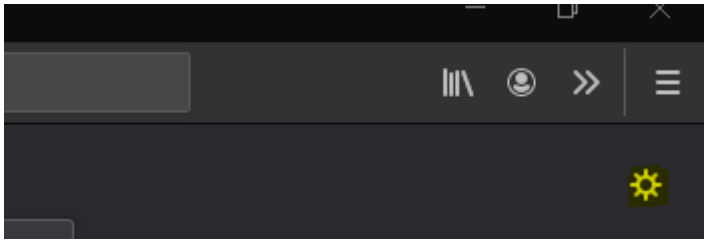
- When Deleting Browser History, please make sure all boxes are ticked



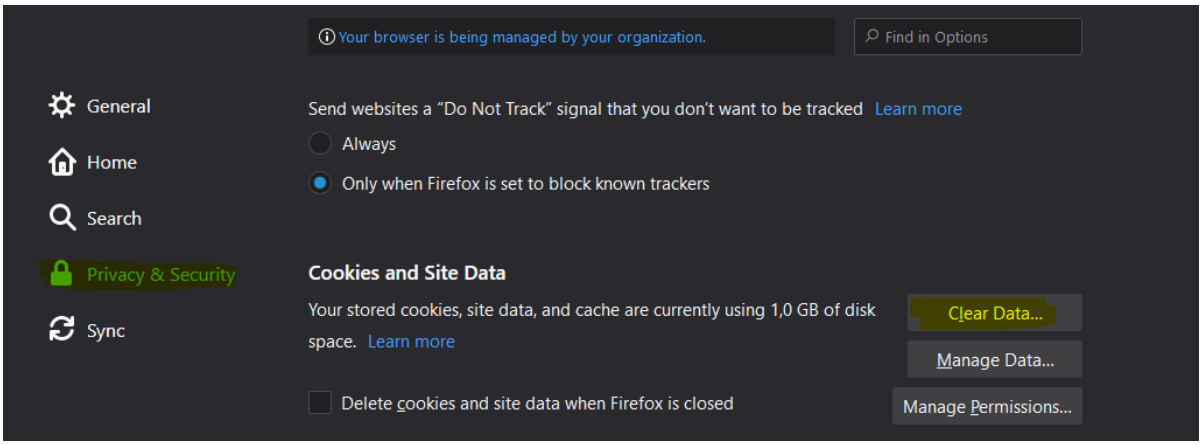
- Once completed, you may close your Browser and open again.

FireFox

- Open Firefox
- Click on the settings icon

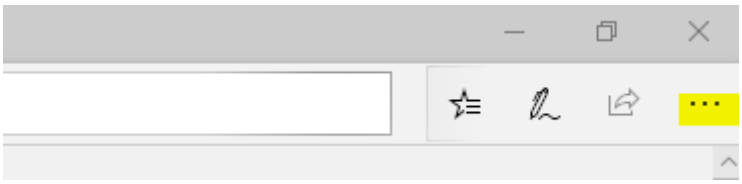


- Under Privacy & Security
- Cookies and site Data
- Clear Data

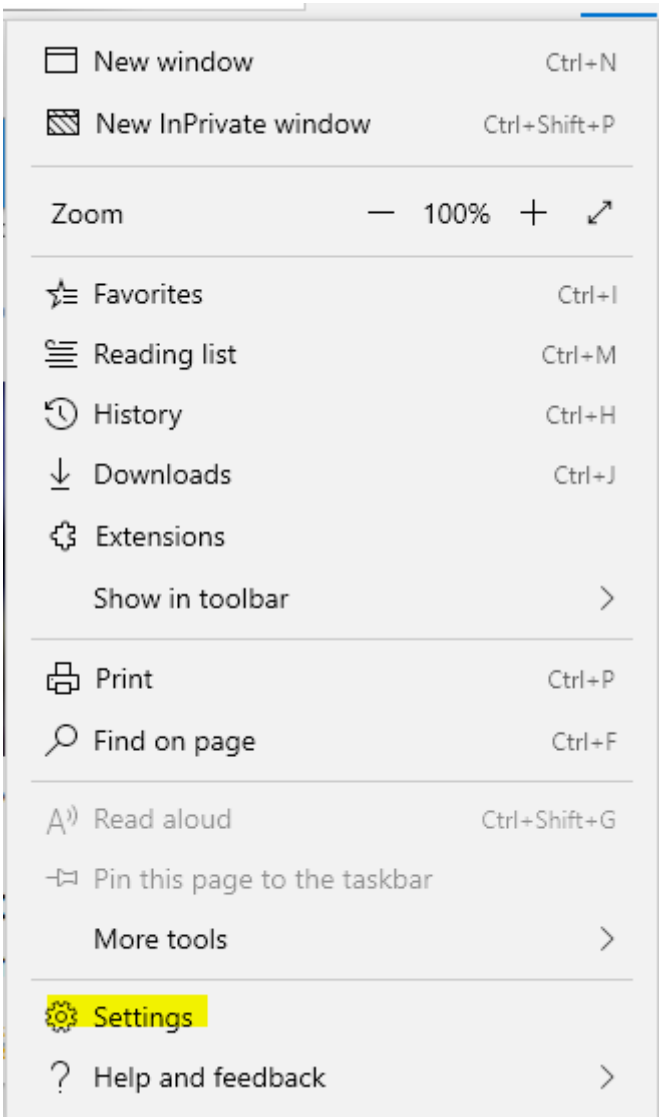


EDGE

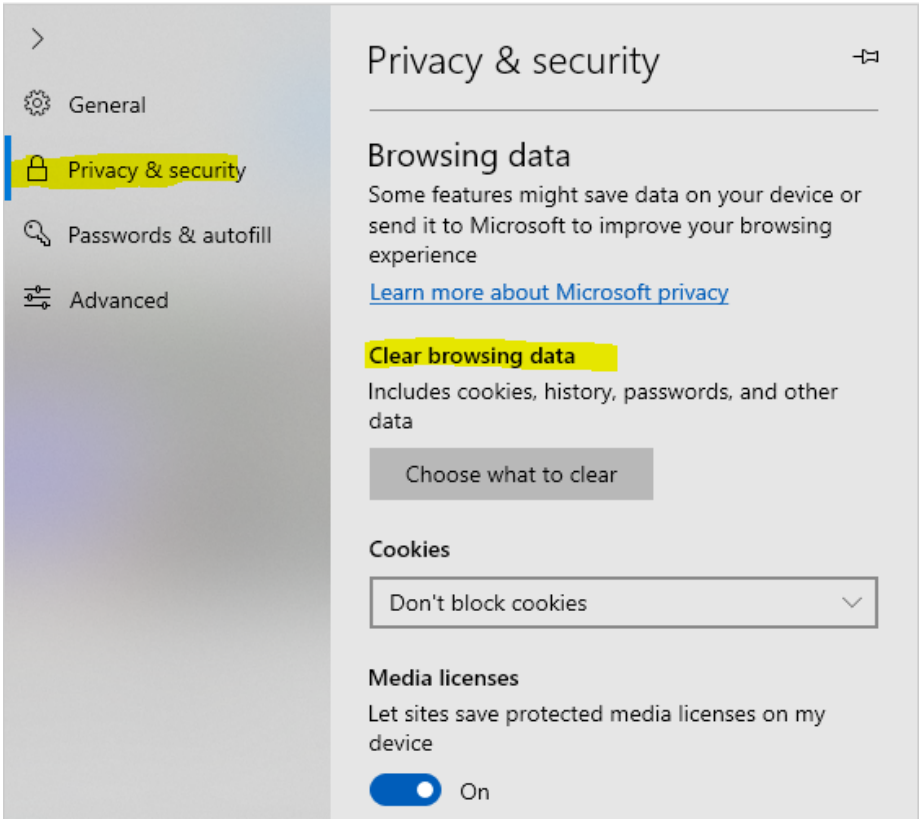
- Open Edge Browser
- Click on the 3 dots



- Settings



- Privacy and Security
- Clear Browsing data


General
Privacy & security
Passwords & autofill
Advanced
Privacy & security
Browsing data
Some features might save data on your device or send it to Microsoft to improve your browsing experience
Learn more about Microsoft privacy
Clear browsing data
Includes cookies, history, passwords, and other data
Choose what to clear
Cookies
Don't block cookies
Media licenses
Let sites save protected media licenses on my device
On